

Mobility Advisory Committee (MAC)

Meeting Minutes

January 18, 2023

Attendees:

Cory Wills – MAC

Wilma Simmons – MAC

Eddie Richenbach – MAC

Linda Gosnell – MAC

Chris Hollingsworth – MAC

Amanda Bagswell – MAC

Eric Schlegel - MAC

Justin Muller - MAC

Christina Hornaday-Alberts – MAC

Greg Myer – MAC

Inez Evans – IndyGo

Aaron Vogel – IndyGo

Chauncyia Coleman – IndyGo

Teisha Belton – IndyGo

Alexis Rankin – IndyGo

Angela Milroy – RATP Dev

- Attendance of members taken by Chauncyia Coleman

Agenda Items:

- Approval of Nov. 2022 Minutes-Approved
- Approval of January Agenda 2023 Minutes-Approved
 - Motion to correct date on January Agenda 2023-Approved
 - Motion to amend January Agenda 2023-Approved
- Statement of Behavior Standards ready by Eddie Richenbach
 - No objections
- **Mobility Advisory Elections**
 - Chairman
 - Nominations: Eddie Richenbach and Chris Hollingsworth
 - Chris Hollingsworth approved with seven votes, and Eddie Richenbach received two votes
 - Vice Chairman
 - Nominations: Eddie Richenbach
 - No objections; Eddie Richenbach approved
- **Inez Evans -IndyGo**
 - Blue Line Update
 - Route: Cumberland area to West of Washington to the Airport
 - Originally 50/50 grant to handle Blue Line
 - With 60% being drainage issues, the update exceeds the past 50/50 grant coverage

- Alternate Solutions
 - The Airport agrees to pay for the transit station
 - Work with Dept. of Public Works and Citizens Energy Group to assist with drainage issues
 - Board agrees to pay for the use of hybrid buses for the first 12 years
 - Possibly a different grant program
- **Aaron Vogel-IndyGo**
 - February 12, 2023, Fixed Route Service Changes
 - Route 3
 - Loops around a commercial area
 - New ADA-compliant bus stops
 - Route 6
 - End of the line change
 - Loop around 30th street westbound and come back up 29th street
 - Route 34
 - New ADA-compliant bus stops
 - Change to MLK drive and move into residential streets
 - Staffing Challenges
 - 28% short of operators
 - Bus Rapid Transit On-time performance
 - Reliability was down to 43% back in August
 - Reliability is now up to 72%-73%
- **Angela Milroy-RATP Dev**
 - Staffing Challenges
 - 35 drivers short
 - Hired HR manager and Care Center manager
- **Chauncyia Coleman-IndyGo**
 - Beyond ADA
 - Launched 1/1/2023
 - New MyKey cards mailed out to all riders from 2020-2022 before the end of 2022
 - Voice of Customer 2022
 - Expect to go out in March 2023
- **Teisha Belton**
 - Mobility Service App & Adjustments
 - Able to store debit cards to add funds on the app
 - Introduction
 - Alexis Rankin- New Mobility Service Specialist

Mobility Advisory Committee

January 18th, 2023

Name	Present	November Minutes		Elections November Minutes January 2023		Elections Amended 01 01/23 agenda		Elections Vice Chairman		Elections Chairman		
		Yay	Nay	Yay	Nay	Yay	Nay	Yay	Nay	Yay	Nay	
Eddie Richenbach	✓	✓		✓		✓		✓		Chris		Eddie Richenbach
Erin Hardwick												Jan-
Amanda Bagwell	✓	✓		✓		✓		✓		Chris	renew	Jan.
Cori Wills	✓	eat ✓		✓		✓		✓		Chris		
Eric Schlegel	✓	✓		✓		✓		✓		Chris	ad	Chris
Justin Muller	✓	✓		✓		✓		✓		Chris		Hollingsworth
Linda Gosnell	✓	✓ 2nd		✓		2nd ✓		✓		Chris		Accepter
Brodie Spears	✓	✓										
Kristina Hornaday-Alberts	✓	✓		✓		✓		✓		Eddie		
Wilma Simmons	✓	✓		motion ✓		✓		✓		Chris		
Brittany Latoz												
Chris Hollingsworth	✓	✓ 2nd		2nd ✓		motion ✓		✓		Eddie		

Chauncyia Coleman
 Chauncyia Coleman

Christina second
 Eddie R. Jan. 18, 2022
 Date: Vice Chairman
 Chris Hollingsworth
 Chairman

Brodie does not vote until